

2021 ANNUAL REPORT

FOR THE PERIOD JULY 1, 2020 THROUGH JUNE 30, 2021

Servings Veterans on the Cape & Islands since 1983





Dedicated to
the veterans
we serve

VISION

To improve veterans' lives on Cape Cod and the Islands.

MISSION

Our mission is to provide comprehensive life sustaining services for veterans and their families.

CIVOC delivers a comprehensive **menu** of essential, life altering and life sustaining services which will empower veterans to achieve a lasting reintegration into the families and communities for which they have sacrificed.

VALUES

Respect, Integrity, Commitment, Collaboration, Accountability

HISTORY

The Cape & Islands Veterans Outreach Center has a long history of serving veterans on the Cape and Islands, and a deep respect for that history and the founders of this organization.

Founded in 1983 by a group of Vietnam Veterans who did not find the services and programs they needed to successfully transition back to their communities. Armed with only a credit card and an old station wagon, they set out to find and help their brothers in arms all over Cape Cod. Ever since then, CIVOC has been an indispensable veteran service provider on the Cape to our veterans. Building on the legacy that our founders started nearly four decades ago, we offer multiple comprehensive supportive services that empower veterans to achieve independence with dignity and respect.

\$0.91* of every dollar (over 90% of funds donated) goes directly to the programs and services we deliver to veterans on the Cape and Islands

*Source: FY21 Form 990




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FROM THE PRESIDENT

Welcome to our FY21 Annual Report,

I am honored to serve as the Board President and excited to lead CIVOC as it continues to deliver high quality support and much needed services to veterans and their families on Cape Cod and the Islands.

I especially applaud the work of my predecessor, Bill Burke who stepped out of this role in May following more than four years of exemplary service, dedication and high energy leading the organization through significant change and growth to include the successful construction and opening of the Dennis Veterans Home. This project would not have happened without Bill's leadership.

During the past year our community and our nation faced an unprecedented global pandemic that dramatically impacted the work we do, the services we provide and the clients we serve. CIVOC's commitment of taking care of its clients never wavered and together we look forward to coming out on the other side of this crisis.

CIVOC plans to continue to build relationships and engage in collaborative activities with other organizations that share CIVOC's focus on and passion for serving our veterans. In this vein, I thank both the Cape Cod Legislative Delegation and the Town of Dennis leadership and town employees for their unwavering support for CIVOC's undertakings. Our largest project of 2020, the building of the Dennis veteran home, would not have been completed without the assistance afforded by these two agencies.

I also thank the many other partners and supporters who have worked with us in the areas of veteran housing, food insecurity, counseling, and outreach. These growing partnerships have been important to us and will undoubtedly be critical to any future success we have in serving our veteran clients and their families.

We continue to see significant opportunity and need in the areas of housing support, food insecurity and outreach. We will continue our role as the connector between veterans on the Cape and Islands and the services they seek to be successful in our communities.

I invite you to follow CIVOC on Facebook and Instagram as well as connect with us on LinkedIn. If you want to learn more about CIVOC and further details of the work we do, please visit our website at www.capeveterans.com.

Finally, if you believe in our mission, the veterans, and veteran families we support, please consider making a charitable donation to CIVOC this year; your support, in whatever amount, makes an amazing difference.



A handwritten signature in black ink that reads "Mike Dunford". The signature is stylized with a large, sweeping "D" and a cursive "S" at the end.

Mike Dunford
President, CIVOC Board

FROM THE EXECUTIVE DIRECTOR

My first year as the Executive Director of the Cape and Islands Veterans Outreach Center was quite unique to say the least. It's not often that an organization is challenged to continue to function at such a high level of performance during a global pandemic and to be successful at it. I want to personally recognize the CIVOC staff for their tremendous effort and the work they accomplished while adapting to the numerous challenges inherent in the COVID environment.

Our team members honed their skills in developing partnerships, addressing rapidly changing regulations imposed on projects and operating in a resource-constrained economic environment. The result was a more adaptable, creative, efficient, and committed CIVOC--one whose doors remained open to our veterans every day of the pandemic and one that will perpetuate this high level of support.

Following more than a year of incredible support by local towns, area businesses and generous people, the Dennis Veterans Home open its doors to three women veterans in need this past February. The home and associated programs are off to a wonderful start and serve as the gold standard for future planned veteran housing projects.

COVID also had a major impact on CIVOC's Food Pantry. The volume of activity more than doubled. Fortunately, the amount of support shown by local foundations and corporations alike proved to be outstanding! We could not have succeeded without their kindness.

Although the majority of CIVOC's fundraising events were canceled due to COVID. We did benefit greatly from the addition of two new events. Van Rensselaer's restaurant donated all proceeds raised during their annual cross country golf tournament, and Easton Pools donated a Plunge Pool (installed) that raised nearly \$52,000 in a raffle!

We also continued our tradition of awarding 5 scholarships to local high school students who hailed from veteran families and who best exemplified the CIVOC service values. These scholarships of \$1,000 were given in honor of several founding members and young veterans who paid the ultimate sacrifice for our country.

Other achievements this year included the complete transition of CIVOC's financial accounting to QuickBooks Online and a successful financial audit. The audit confirmed that for every dollar raised by CIVOC, 91 cents is spent on programs. Equally impressive were the successful results of our annual Massachusetts Department of Veteran Affairs audit. These audit results demonstrate the efficient, effective, and professional way CIVOC operates.



In closing, I want to recognize Bill Burke who recently stepped down as the President of the Cape and Islands Veterans Outreach Center's Board of Directors. The Dennis Veterans House would never have come to fruition without his expertise and keen leadership. Thank you, Bill!

A handwritten signature in black ink, appearing to read 'JKT'.

Joseph K. Taylor
Executive Director

BOARD OF DIRECTORS

OFFICERS

President

LT COL Michael Dunford, USMC, Retired

Vice President

COL Robert Kilmartin, USMC, Retired

Secretary

LT COL Dwayne Turmelle, USAF, Retired

Treasurer

William Blaisdell, USA, Vietnam Veteran

MEMBERS AT LARGE

BRIG GEN Jimmy Dishner, USAF, Retired

LTC William Burke, USA, Retired

MAJ Gregory Quilty, Major, USMC, Retired

LTC Donald Lynde, USA, Retired

S SGT Robert Cyrklis, USMC, Retired

Tim Williams, USA Veteran

James Seymour, USNR Veteran

HONORARY MEMBERS

MAJ GEN John Brennan, USAF, Retired

James Burke, USAF Veteran

Earl Caudill, USN Veteran, Blinded Veterans of Cape Cod

Michelle J. Donabed, Esq.

Gwen Errhalt, Willowbend Country Club

Mark Goldberg, USA, Vietnam Veteran

Regina Giambusso, Former Executive Director, CIVOC

LCDR Christina Schultz, USCG Retired, Gold Star Daughter

Ann Skopek, MD, Pleasant Bay Nursing and Rehabilitation Center

LTC Paula Smith, USA Retired

Wayne Soares, Actor, Comic, Television Host, & Veteran Advocate

Bob Tankard, Ed.D., USA Veteran

LCPL Forrest Thorpe, USMC, Retired



CIVOC Team - L to R: Dan Hoben, Operations Manager & USN Veteran; Joe Taylor, Executive Director & USMC Veteran; MaryRose Hovestadt, Administrative Assistant; Dr. David Mishkin, Counselor; and Becky Bergeron, Case Manager and Social Worker

CIVOC STAFF

Executive Director & USMC Veteran

Joe Taylor

Veterans Case Manager & USN Veteran

Dan Hoben

Administrative Assistant

MaryRose Hovestadt

Counselor

Dr. David Mishkin

Case Manager & Social Worker

Becky Bergeron

A YEAR UNLIKE ANY OTHER

CIVOC's CONTINUING RESPONSE TO A GLOBAL CRISIS

The CIVOC Team operated in accordance with the guidelines provided by the Department of Veterans Services of the Commonwealth of Massachusetts and ensured the timely distribution of personal protective equipment (PPE), routine access to temperature checks and the identification of testing resources. Staff visited our housing location multiple times each day and posted the appropriate notices to keep our veterans informed and updated. CIVOC also partnered with the VA to render vaccinations for 100% of all residents and staff once the vaccine became available.

As this annual report goes to print, we remain vigilant as the world deals with the COVID variants, and we all work to return to a more settled state focused on the health of our staff veterans and veteran families.

“Many veterans face challenges with mental and physical health and finding and maintaining employment after completing their military service. The U.S. Department of Veterans Affairs reports that 1.5 million veterans live in poverty, and their poverty rates are rising. Increasing poverty among veterans has profound implications for their food security and health since access to enough food for an active, healthy life is essential to maintaining well-being”.

Economic Research Service

CHALLENGES AND TRENDS

FOOD INSECURITY ON THE RISE IN MASSACHUSETTS

Due to the COVID-19 pandemic, food insecurity in Massachusetts increased 55% from 2019 to 2020. At the time of our survey, 30% or 1.6 million adults were experiencing food insecurity. Similar to national data, food insecurity rates during the pandemic were highest among adults with children and people of color.¹

Pantry use increased among all racial/ethnic groups during the pandemic; 30% of those who used a pantry during the pandemic did so for the first time. Most pantry users (77%) learned about the pantry from friends, family, or online searches... On average, they visited a pantry once or twice per month and 47% said at least half of their groceries came from a pantry during the pandemic.²

We have learned that of the many barriers to accessing food pantries, awareness is one of the most challenging. CIVOC is committed to continue our outreach to veterans on the Cape & Islands that saw our numbers served nearly double during the pandemic. The execution of our food pantry engagement plan is underway at CIVOC so that we can help meet this important need.



HOUSING

Homelessness and a shortage of affordable housing on Cape Cod are real problems facing the veteran population. Using a study by the Barnstable County Human Services, and the data from our SSVF Program, on any given night we estimate that as many as 150 veterans are homeless or near homeless on Cape Cod.

In 2018, the median home price in Boston was over \$600,000³, the Vineyard was nearly \$900,000 and on Nantucket it was over \$1.5 million⁴. In April 2021 the median house price on Cape Cod was \$535,000, up 29.4% since last year. CIVOC understands the housing needs for veterans on the Cape and knows that affordable housing options for veterans and their families must be part of any housing solution in the near-term.

OUR WORK

CIVOC provides what we call “wrap-around services”, as well as a comprehensive referral network that is integrated and complementary. Its professional staff ensure individualized veteran support that provides each veteran with the tools necessary to reintegrate effectively into their community. Our services include the following:

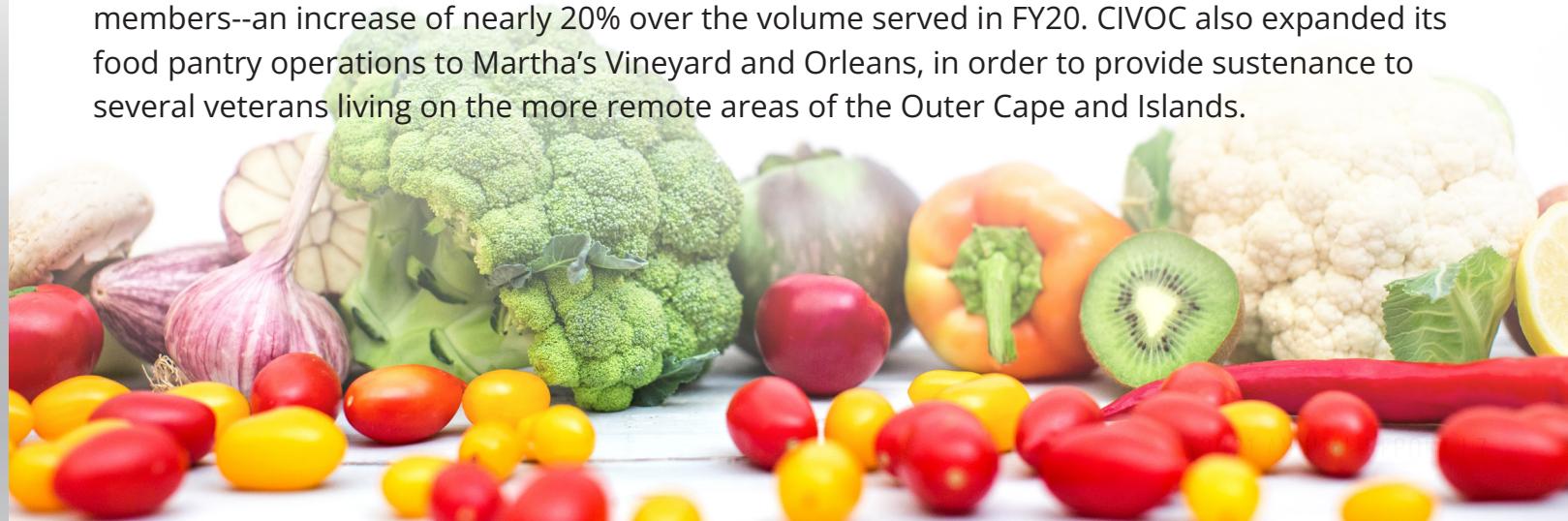
HOUSING

We currently manage 15 Single Room Occupancy (SRO) transitional housing units in two locations – Hyannis and Dennis - and provide a robust case management program for every resident. We advocate for our residents’ housing and related support such as the Veterans Affairs Supportive Housing (VASH) Vouchers. We deliver a VA funded housing support program through the Supportive Services for Veterans Families, (SSVF) Program, in partnership with the Veterans Northeast Outreach Center (VNOC) based in Haverhill, MA. SSVF provides low-income veterans with rent payments, security deposits, moving costs and Emergency Housing Assistance hotel stays. In FY21 CIVOC delivered \$313,234 in SSVF benefits (an increase of more than 50% over the previous year) supported 57 individuals and 18 families and conducted 249 referral interviews.

FOOD PANTRY

In light of mounting food insecurity challenges in the wake of the pandemic, CIVOC increased efforts to avail nutritious and plentiful food to the area’s veterans and their families.

Located at our Outreach Center on Stevens Street in Hyannis, the CIVOC Food Pantry operates between 9am and 1pm each Thursday. Thanks to several organizations to include The Hyannis VFW Post #2578, Coach Light Carpets, Bass River Rod & Gun Club, First Citizens Federal Credit Union, Cape Cod Five Charitable Foundation, Site One Landscape Supply, and the Cape Cod Foundation, and many individual donations from people who have purchased food and donated items to the pantry. In FY21 CIVOC’s food pantries served 1,717 veterans and their family members--an increase of nearly 20% over the volume served in FY20. CIVOC also expanded its food pantry operations to Martha’s Vineyard and Orleans, in order to provide sustenance to several veterans living on the more remote areas of the Outer Cape and Islands.



OUR WORK

COUNSELING

The CIVOC counseling program offers a variety of approaches in order to respond to our client's needs. In this past fiscal year our counselor provided 567 sessions to our veterans and family members. Additionally, other CIVOC staff delivered 81 counseling sessions on VA disability, employment and eligibility for benefits.

REFERRALS

As an outreach center we play a key role in connecting veterans to other services across the Cape, the Islands and the Southeastern Massachusetts region. This past year we provided more than 700 referrals to our veterans related to housing, medical records, and social security.

THE GRACE VETERANS PROGRAM

The Grace Veterans Program serves veterans of all eras, and their families, who face the effects of post-traumatic stress, traumatic brain injury and other service-related and non-service-related challenges. While CIVOC has expanded a variety of holistic practices integrated with traditional counseling to mitigate service-related traumas and anxiety in the past, the pandemic precluded us from delivering programs during the past year. CIVOC intends to re-engage and develop fresh collaborative efforts with our established network of providers in FY 22 to deliver programs that meet the most prevalent needs of the veteran population.

“As a community we must take every opportunity to listen to and remember the accounts of our veterans—some of them very painful; all very powerful-- and not allow these stories or the veterans who experienced them to be forgotten.”
- Ann Skopek, MD

VOLUNTEER PROFILE

As a non-profit organization we are always looking for people who can help us execute important, “behind-the-scenes” activities in order to keep our operations running efficiently. We salute those who step up, go above and beyond and impact CIVOC with unmatched spirit, energy and generosity.

Brandon DeCoste is such a person. CIVOC initially asked Brandon, the owner of a small business called Cape and Island Services, to assist with the renovation of our Grace building in Mashpee. Brandon quickly assembled a crew, soft washed the facility, replaced rotten wood he discovered and then stained and painted the entire building. Additionally, he cleaned out five truckloads of junk from the Grace building and then assisted in cleaning out our property at 569 Main Street. He arranged a partner to assist with landscaping as well as a cleaning service at all of our locations to include a bi-weekly cleaning at the Center at Stevens Street.

Proudly our “go-to” volunteer, Brandon continues to assist CIVOC in myriad projects, many of which are emergent and without notice. His professional demeanor and his willingness to quickly assemble a crew, supplies and equipment to move veterans into new living spaces embodies the CIVOC mission and continues to reduce the organization’s operational costs.

In June, Brandon received formal recognition for his service to CIVOC when he was presented the CIVOC Business Partnership Award.



CIVOC's Treasurer, Bill Blaisdell and Brandon DeCoste of Cape and Islands Services at this year's recognition awards ceremony

INTERESTED IN VOLUNTEERING?

The Cape & Islands Veterans Outreach Center is fortunate to have volunteers and partners like Brandon and others who support and augment the work we do on behalf of our veterans.

We continue to grow and deliver services and programs through our volunteers and look for people in our communities across the Cape and Islands who want to offer their time, talents or financial support. If you are interested in getting involved in the work we do, contact our main office in Hyannis at 508-778-1590 or on the web at www.capeveterans.com.

THE VETERANS WE SERVE

The following two examples provide insight regarding the life circumstances of the men and women we serve at CIVOC and how they work within our programs to overcome the challenges they face. The work we do is typically confidential and behind the scenes, but as evidenced below, it can be lifesaving, and at a minimum life altering. You should note that in most cases our core value of collaboration is ever present. We could not do what we do for veterans without partners like the Department of Veterans Services and the local towns in which we operate.

DENNIS HOUSE RESIDENT

Tatiana is a client of the Cape and Islands Veterans Outreach Center, currently residing in our recently constructed Dennis Veterans Home. Tatiana is from Brazil, and prior to her enlistment in the United States Army, attended college where she earned a bachelor's degree in education. After she received her degree Tatiana moved to the US to complete her master's degree, but due to the high cost, left school and joined the United States Army.

Tatiana served honorably as a cargo specialist during Operation Enduring Freedom and Operation Iraqi Freedom. She provided essential supplies and munitions to forward deployed troops while overseas for almost two years in Kuwait and Iraq. Her bravery and distinct character of service led to her being awarded two Army Commendation Medals and the Global War on Terrorism Expeditionary Medal.

After completing her service, Tatiana moved back to Brazil where she taught English as a second language for 15 years. Then in 2020 she moved back to the US to pursue her master's degree once again. Unfortunately, upon arrival to the Cape, her plan for housing fell through and she ended up living in an uninsulated garage in Hyannis throughout the winter months.

She reached out to the Cape and Islands Veterans Outreach Center at the beginning of 2021 and asked for help in finding housing. Through a robust collaborative effort between the Veteran Service Officers, Barnstable Housing Authority, and CIVOC we were able to quickly accept her into the housing program and move her into the newly constructed Dennis Veterans home in February. Since she started CIVOC's program she has worked hard as an ESL teacher for elementary school students, and just recently was offered a full-time position. She is an incredibly hard worker and is dedicated to her own personal growth and success.



SUPPORTIVE SERVICES FOR VETERANS AND FAMILIES CLIENT

This is an example of what success looks like when a veteran can be stably housed and provided needed resources and attention to improve his life and return to the community.

Several months into the COVID-19 pandemic, the Veteran Service Officer in Falmouth called our office to let us know about Arthur*, a 72-year-old Vietnam veteran who was living in his truck in Falmouth.

Arthur had moved to the Cape to stay with his brother and help him as he dealt with medical issues, but he quickly assessed that his brother needed psychiatric hospitalization. Arthur's brother was admitted into a psychiatric program and Arthur was promptly asked to leave the house by his brother's wife. With no place to go, Arthur was again homeless.

Upon learning of this situation, the Supportive Services for Veteran Families (SSVF) program stepped in and provided Arthur with temporary emergency housing (EHA). EHA is a financial assistance program that enables us to place a homeless veteran in a hotel. Arthur lived at the hotel from September 2020 to April 2021. During that time, he contacted the Falmouth Housing Authority to enroll in their housing voucher assistance program. Arthur had several medical issues that he had ignored during his homelessness that required immediate attention. SSVF provided Arthur with an on-line link to get him enrolled into VA Healthcare.

On 21 April 2021, Arthur moved into his new rental apartment with a voucher from the Falmouth Housing Authority.

He was grateful for the assistance he received from SSVF and told us that the program funded hotel stay allowed him to be stably housed for the longest period of time in the past 11 years. With his housing situation stable, he got several medical issues cleared up and was able to set up appointments and keep the same Doctor throughout his hotel stay.

On 1 May 2021, "Arthur" started his new job at the hotel in which he stayed!

EVENTS

EASTON POOL AND SPA - PLUNGE POOL RAFFLE

Although the pandemic limited our outward facing activities considerably, we were extremely fortunate to partner with Easton Pool and Spa, a family-owned company based in South Easton, Walpole and on the Cape in Pocasset, Massachusetts.

Founded in 1972 by Henry C. Hobaica, a proud US Air Force Veteran, and former Massachusetts Public School System teacher and administrator, the company grew to become a nationally-recognized name in a very competitive industry. Henry sadly passed away in 2018, and in tribute and memory to the military service of their father, current owners Robert and David Hobaica partnered with CIVOC to assist veterans-in-need on the Cape and Islands.



*The Hobaica Family
L to R: Paul, Robert, Henry and David*

The resulting fundraiser included raffling off a “plunge pool”, a new concept in cost-effective pool design that fits the budget and landscapes of many Cape residents. The Hobaica team worked in collaboration with their partners, including Hayward Pool Products, SCP Distributors LLC, Old Station Outdoor & Landscape Supply, Creative Pear Marketing, Chameleon DG Creative Agency, Merlin Industries, Inc. and Haddigan Electrical Fences by Steven F Panek, to include all materials and installation costs.



Bill Blaisdell, Bob Hobaica, Mike Dunford, Dave Hobaica, Bill Burke and Joe Taylor at Easton Pool & Spa, Inc. accepting a check from the plunge pool raffle.

The success was unprecedented; in less than 90 days – from March to May - Easton Pool and Spa and CIVOC sold 500 raffle tickets raising nearly \$52,000 for veterans and their families! The raffle drawing was held on Memorial Day and, ironically, a local Easton MA resident was the lucky winner!

EVENTS

DENNIS VETERANS HOME RIBBON CUTTING



L to R: Bill Blaisdell, CIVOC Treasurer, Bill Burke, CIVOC President, Chris Flanagan, Chair, Dennis Select Board, Dan Hoben, CIVOC Housing Manager, Joe Taylor, CIVOC Executive Director and Wayne Bergeron, Dennis Select Board Liaison to the Project

After a nearly five-year journey, and through the passion, energy and perseverance of many in the Town of Dennis, CIVOC and the greater Cape Cod community, the Dennis Veterans Home was completed!

This beautiful five bedroom, five bath home officially opened with three ribbon cutting events held on 19 February 2021! Given the CDC Guidelines in place at the time, the number of attendees was limited at each of the events to include the house tours and the ribbon cutting portion that was held outside on the back deck during a snowstorm.

In addition to the many partners and neighbors who weathered the storm, CIVOC gives special thanks to our elected officials who attended the opening events to include State Senator Tim Whelan, State Rep Kip Diggs, State Rep Steve Xiarhos and Chris Flanagan, Chair of the Dennis Select Board. The event also had great support from the leadership and men and women of the Dennis Police and Fire Departments.

Four months after residents moved in, CIVOC held a volunteer day to complete the landscaping at the home. Thanks to Chris Lambton, a Dennis Select Board member and owner of Lambton Landscaping, for donating his time and talents to lead a group of more than thirty volunteers. Everyone's cumulative hard work and focused efforts reduced the expected project timeline from 12 hours to only three!



Many of the volunteers who worked with Chris Lampton and his team in June 2021 to landscape the new Dennis Veterans Home – Thanks to all who showed up for veterans! A great example of community in action!

EVENTS

CIVOC SCHOLARSHIP & AWARDS RECOGNITION EVENT

In June, CIVOC recognized student achievement and impact volunteers in an event that combined our traditional scholarship ceremony with our inaugural CIVOC Recognition Awards Program. CIVOC proudly awards scholarships to students who are planning to attend college and meet established criteria. The scholarship committee selects up to five students who each receive a \$1,000 award, (a total scholarship disbursement of \$5,000) as part of this highly regarded community outreach activity.



Additionally, this year's inclusion of recognition for CIVOC employees, sponsors, partners and volunteers allowed us to showcase and thank those people and organizations who directly enable CIVOC efforts. This year's combined event was held at the CIVOC Outreach Center in Hyannis, MA, in a manner consistent with COVID CDC and State Guidelines.

SCHOLARSHIPS

Our named scholarships continue to have important meaning to CIVOC and the community. Two are named in honor of veterans who hail from Cape Cod and who paid the ultimate sacrifice in service to our country.

Eric Jones, a US Marine Captain, the son of Ken and Cyndy Jones of Mashpee and founders of Heroes-In-Transition, was a Marine aviator killed when two helicopters collided over Afghanistan in Helmand Province on 26 October 2009. This year's recipient of this scholarship was **Arthur O'Neil** from Nauset Regional High School.

Nicholas G. Xiarhos, a US Marine Corporal, the son of Retired Yarmouth Deputy Police Chief Steven Xiarhos and current MA State Representative, was killed in action in Helmand Province, Afghanistan on 23 July 2009. This year's recipient of this scholarship was **Anna Dillon** of Barnstable High School.



L to R: Mike Dunford, Board President; Cyndy Jones, President Heroes in Transition; Arthur O'Neil, Eric Jones Memorial Scholarship recipient; and Joe Taylor, CIVOC Executive Director

The remaining three scholarships were named after **Roy Pacheco**, **Michael Trainor**, and **Greg Morrison**, original founders of CIVOC's predecessor organization, the Nam Vets Association. We were honored this year to once again have Roy Pacheco present the scholarship in his name.

Recipients for these scholarships included **Emily Mulcahy** from Barnstable High School (Roy Pacheco Scholarship); **Quinn McDonald** from Nauset Regional High School (Michael Trainor Scholarship); and **Chloe Fox** from the Sturgis Charter Public School (Greg Morrison Scholarship).

RECOGNITION AWARDS

For the first time CIVOC took the opportunity to formally recognize many who had contributed to our success during FY20. We recognized eleven people and organizations for their work in one of six categories--employee impact, business partnership, community partnership, sponsorship impact, volunteer of the year and veteran service partner. The following is a list of awardees and their associated award citations:

Jack Bonino

Employee Impact

As the Director of Counseling, in appreciation for his tireless energy and compassion on behalf of countless veterans over many years, and his leadership of CIVOC's Scholarship and Veterans Town Hall Programs. His impact will have a long and lasting effect on the veterans we serve.

Gina Giambusso

Employee Impact

In appreciation for her dedication and commitment to veterans and their families during her tenure as CIVOC's Executive Director. Through her leadership and tireless efforts, Ms. Giambusso set CIVOC on a path of rapid growth and expanded impact within our veteran community.

Cape Cod 5

Business Partnership

In appreciation for Cape Cod 5's consistent and generous commitment to veterans and their families on Cape Cod and the Islands. Cape Cod 5 has proven to be a trusted partner and valued advisor to CIVOC. Cape Cod 5's support was especially paramount in constructing the Dennis Veterans Home.

Jacqueline Loring

Veteran Service Partner

In appreciation for your partnership, dedication and commitment to the veterans and their families on Cape Cod and the Islands. The publication of your book *Vietnam Veterans Unbroken, Conversation on Trauma and Resiliency*, celebrates the resiliency of the Vietnam Veteran and had a positive cathartic effect on the veterans interviewed. Your recognition of the Nam Vets Association and the role it played to help Cape Cod veterans following the Vietnam War was much appreciated.

Coachlight Carpets and Steve Luciano

Business Partnership

In appreciation for Coachlight Carpets consistent and generous commitment to veterans and their families on Cape Cod and the Islands. Coachlight Carpets provided unwavering support of CIVOC's Food Pantry through countless donations to include annual support of the Thanksgiving and Christmas Meals Program. This support exemplifies successful partnership in action.

VFW Post #2578

Community Partnership

In appreciation for VFW Post #2578's partnership, dedication and commitment to the veterans and their families on Cape Cod and the Islands. The Post's generous and consistent support of our Food Pantry over many years, and other major projects like the Dennis Veterans Home exemplify partnership and collaboration in action. Veterans working together to help veterans!

Sacconnesset Golf Club

Sponsorship Partnership

In appreciation for Sacconnesset Golf Club's consistent and generous commitment to veterans and their families on Cape Cod and the Islands. The annual Veterans Golf Tournament and Golf Clinic provide an extraordinary opportunity for the Golf Club and CIVOC to connect with veterans, while raising money through their foundation to fund major projects like the Dennis Veterans Home.

David Hatch

Veteran Service Partner

In appreciation for your partnership, dedication and commitment to the veterans and their families on Cape Cod and the Islands who we serve together. Your work with the VA HUD VASH Voucher Program and your exemplary collaboration with CIVOC has resulted in a successful use and deployment of available resources to provide housing opportunities for veterans and their families in need.

CBOC

Community Partnership

In appreciation for the Hyannis Community Based Outpatient Clinic's (CBOC) partnership, dedication and commitment to the work of CIVOC, and the veterans and their families on Cape Cod and the Islands who we serve together. Your delivery of much needed services and collaboration with our team makes a difference in the lives of many veterans.

Brandon DeCoste

Business Partnership

In appreciation for your generous support and partnership in volunteering to execute any task related to the care and maintenance of the buildings owned by CIVOC. Mr. DeCoste's flexibility, professionalism, and willingness to contribute to projects with short suspense deadlines were invaluable to the veterans served, the community in which they live and to CIVOC.

Mark Burlingame

Volunteer of the Year

In appreciation for your untiring, selfless and dedicated service to the veterans and their families on Cape Cod and the Islands as a volunteer in the food pantry. Your role in managing the operations of the weekly Food Pantry events and annual Thanksgiving and Christmas dinners has enabled CIVOC to deliver more than 1,700 meals to veterans and their families in need over the past year!

ANNUAL REPORT

MEMBERSHIP

We are a member-driven organization that provides the opportunity for veterans and non-veterans to join and provide the organization sustaining support through monthly donations.

Members reflect the community we serve and are included in all events, receive periodic announcements regarding volunteer opportunities and are routinely updated on the organization's projects. CIVOC members care about veterans and the services delivered to those in need. They serve as community advocates for CIVOC endeavors and readily share information about CIVOC mission and accomplishments with others.

MEMBERS

William Blaisdell
William Burke
Ryan Collins
Michael Dunford
John Eastman
Gwen Errhalt
Hans Heussler
Marc McAndrew
Robert Mitchell
Carl Nyman
James Seymour
Edward N. Sibley
Joseph Taylor
Dwayne Turmelle
Colette Williams

FINANCIAL SNAPSHOT

SUPPORT & REVENUE

Contributions	\$317,384
State Contract	\$203,290
Other Revenue	\$802,245
Total Support & Revenue	\$1,322,919

EXPENSES

Program Services	\$1,084,762
Management & General	\$106,154
Fundraising	\$10,370
Total Expenses	\$1,201,286

Net Revenue FY21	+ \$121,633
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ASSETS

Total Assets, Beginning of FY21	\$1,676,080
Total Assets, End of FY21	\$2,325,140
Change in Total Assets FY21	+ \$649,060

ANNUAL REPORT

ANNUAL GIVING

CIVOC wishes to thank our generous donors for their support throughout the 2021 Fiscal Year.

GIVING LEVELS

Leadership	\$10,000+
Champion	\$5,000 - \$9,999
Partner	\$2,500 - \$4,999
Circle	\$1,000 - \$2,499
Sustainer	\$500 - \$999
Supporter	\$250 - \$499
Friend	\$1 - \$249

\$10,000+

Cape Cod 5
The Cape Cod Foundation
Jack & Eileen Connors
The Cooperative Bank of Cape Cod
Mike & Kathy Dunford
Eastern Bank Charitable Foundation
Easton Pool & Spa
Fidelity Charitable Foundation
Marcel Gamache
Greater Boston Food Bank
Jeffery Hannon
Pilgrim Bank Foundation
Skip & Gail Sack
Jack & Kathy Shields
Richard Sullivan
VFW Post 2578

\$5,000 - \$9,999

American Legion Post 308
AMVETS Post 333
Maurice Bergeron
MarieLuise Hutchinson
Jeanne Johnson
Mid Cape Home Centers
Joseph & Lisa O'Connor
Raytheon Company

\$2,500 - \$4,999

Bernie & Phyl's
Bob & MaryLou Blaisdell
Cape & Islands United Way
Cape Cod DAV Chapter 96
Disgruntled Veterans Foundation
Falmouth Together We Can

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Dennis Veterans Home, February 2021 “Open for Business”



FUTURE HOME - DENNIS HOME FOR VETERANS

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